

## **SERVICE DELIVERY REFORM COMMITTEE MEETING NOTES**

Holiday Inn  
Sacramento, CA  
February 23, 1999

### **Major Issues of Discussion:**

- Following introductions and presentation of the meeting goals, packet materials were explained.
- Because work services are an important day activity for consumers, it was suggested that the Department of Rehabilitation (DOR) be represented on the Committee. It was agreed that DDS would contact DOR administration and extend an invitation to participate in the Committee's reform effort.
- Service Delivery Reform Principles, with revisions by Dwight Hansen, California Rehabilitation Association, to Part V. Quality Services and Supports, were discussed. Using an overhead display, the Committee agreed on new language that would be added as a sixth (VI) principle to address the importance of providing funds to achieve the level of quality services expressed in part V. There were other minor changes to make the Principles more user friendly and recognize needs of adult consumers living with their families.
- Ken Buono, DDS Financial Services, presented the revised negotiating parameters (now titled Guidelines to Development of Regulations) to the Committee for discussion. After receiving input on suggested changes to the document by members of the Committee, Ken agreed to meet with a small group of volunteers to rework the guidelines document based on the member's suggestions and resubmit to the Committee at the April meeting.
- The discussion on the revised Personal Outcomes by the Committee indicates further changes are needed before there is consensus on this document. It was agreed that it would be better to add the three work related outcome statements to the Lifestyle section rather than having a separate work section. Kathleen Campbell, Co-Director, Matrix & Homelink, agreed to work with DDS staff to review and rewrite, if necessary, the Introduction to the outcome document. Nancy Sweet and Mike Huckins will provide language to include infants and families. The revised outcome document will be presented to the committee at the April meeting.
- After lunch, John Moise, DDS Information Systems and Services Branch, presented an overview of the department's effort to revise the Client Developmental Evaluation Report (CDER) from a medical model assessment tool to a consumer outcome model. John reported that the department expects to have a draft of the revised CDER by mid-year and would like the Committee's input on the new assessment categories.
- The Committee heard progress reports from the Early Intervention and Supported Living workgroups. For those interested in having more detail about the progress of these two

groups, the minutes of their meetings will be posted on the Service Delivery Reform web site. Shelton Dent, Chief of the Residential Services Section, announced that the first meeting of the Residential Workgroup is set for March 19, 1999, from 9:00 AM to noon, in room 360, at DDS.

- The Committee discussed the need to form an adult day services, respite and evaluation workgroups, in addition to the infant, residential and supported living workgroups. Chairpersons for the three new groups were agreed to as follows: Julie Jackson will chair the adult day services workgroup; Ken Buono will chair the respite workgroup; and John Moise will chair the evaluation workgroup. Evaluation workgroup members would be made up of representatives from the other five workgroups. The general charge of the workgroups will be to develop service-specific consumer outcomes, outcome measures and payment methods based on outcomes, principles and guidelines established by this committee.
- The Committee agreed to include a topic in the next's meetings agenda on setting up the ground rules for how workgroups will report to the main committee.
- Paul Carleton indicated that the Committee needs to consider how the new service delivery system can assess its outcomes from an organizational perspective. He suggested that the committee invite representatives of the Mercer Corporation, a consultant group for the state of Arizona which is in a process similar to California. Paul says the Mercer representatives are willing to make a presentation at no cost to the department. The Committee suggested we should look at other consultants, i.e., Val Bradley, to also make a presentation to get other opinions on this issue. It was agreed to invited Mercer for April and for DDS to make an effort to get Val Bradley on the agenda, too.
- The committee agreed to cancel the March 23, 1999 meeting in Pasadena so as to allow time for the new workgroups to have at least one meeting prior to the next Committee meeting. The next meeting will be in Sacramento on April 27, 1999.